BACK-END DATA ROUTING METHOD, SYSTEM AND PROGRAM PRODUCT

ABSTRACT OF THE INVENTION

Under the present invention, when a requestor submits a request for an item, a single, appropriate back-end system for processing the request is identified. Typically, the back-end system is identified based on the item requested and a location setting within the requestor's profile. The location setting generally indicates the requestor's geographic location and their job responsibility. Once a particular back-end system is identified, subsequent requests in the same order are limited to items that are associated with the identified back-end system. If the requestor attempts to request an item that is not available via the identified back-end system, an error message is displayed.